# welcome

Welcome to Rynamic Industries Pty Ltd, a market leading roller shutter supplier.

We not only manufacture roller shutters but we can offer you and your business the entire package from manufacture, supply, shipping, to ongoing support through the entire process and life of our partnership.

When partnering with a company like Rynamic Industries, you not only have the backing of market leading products, state of the art components and control mechanisms, but the peace of mind that our over 35 years of experience will ensure that any part of getting a roller shutter from our manufacturing division to your customers window will be carried out smoothly and efficiently.



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MARKET LEADING ROLLER SHUTTER SUPPLIER



## "when quality counts"



### Manufacture

Rynamic Industries believes manufacturing is one of the most important parts of the entire process, along with great service. This is the key, ensuring that shutters not only get installed but also last the test of time.

Rynamic Industries could import slat profile and components from overseas but we rely on building strong relationships with Australian suppliers. In dealing with Australian suppliers we not only keep the Australian economy strong but we have the benefit of knowing the products are made to the highest standards.

From the beginning of any roller shutter manufacture to the end, be it cutting the slat to size or wrapping the shutter for travel, it is carried out by trained professionals with numerous quality control checks along the way, this will ensure nothing but the highest standard of roller shutters for you and your customers.

### Turn around times

Roller shutters like most other products have peak periods. In saying that the team at Rynamic strive to maintain a seven business day turnaround on any particular job, this does not include powder coating.

In our experience we have found that from time to time you do come across the odd job that requires extremely quick turnaround, we can accommodate these type of jobs.

### Ordering

Rynamic Industries understands that the whole process of ordering can be daunting, so we have strived to keep it as simple as possible.

There are three main ways of ordering any particular job:

#### 1. Fax

Rynamic will supply you with our roller shutter order forms, which allows you to order up to seven shutters on the one sheet. This form allows for all the specifics of the job. Then its simply a case of faxing through your order to our team on **08 8281 8186**. Once we have received the order, you will receive a return email confirming your order from Rynamic.

#### 2. Email

If you prefer email, Rynamic can email our order form template, so all ordering can be carried out via computer. It's simply a case of filling out the order form then emailing it to **rynamicindustries@gmail.com** Once we have received the order, you will receive a return email confirming your order.

#### 3. Phone

In the event that there is a situation where the ordering of a particular job was not possible via either fax or email, you can also phone one of our friendly staff to place a phone order on **08 8250 5163**.

# Shipping

Although Rynamic Industries is located in South Australia, we supply to customers nationally, therefore we are able to arrange shipping as we have a strong network of carriers.

Shipping costs are simply added to your monthly account. And when possible, we can also do group deliveries to provide you with the most cost effective service.

### Accounts

There are a few different types of accounts a wholesale customer can hold with Rynamic Industries.

Firstly, a cash sale. This is a pay as you collect scenario. Simply put, when you collect an order that you have placed there will be an invoice with the amount owing that you can pay before departure at reception with our accounts manager.

Secondly, the fourteen day account. This account gives you a fourteen day window from date of collection to pay the outstanding amount. This allows you to install and then collect payment off of the customer.

Lastly, a monthly account. This is a month by month account which allows you to freely order what roller shutters and/or parts you may need that month. Then at the end of that month we will issue you a monthly statement with the total owing, which you have thirty days to pay the outstanding amount. Credit limits may apply for this account type.